

## POLICING IN HERTSMERE

**Crime has continued to fall in the Borough over the last year. In the period leading up to December 2009, compared with 2008, criminal damage offences reduced by 14.7%, motor vehicle crime by 21.7% and violent crime by 5.7%. Anti-social behaviour incidents continue to reduce and policing operations have successfully identified the small minority of offenders committing these crimes, and are continuing to bring them to justice.**

- > Significantly more criminals were brought to justice for crimes committed between 2009 and 2010, compared to the previous year. Much of this success can be attributed to the work of police, Hertsmere Borough Council and other partners who have been working to make the Borough a safer place for all. Examples of work include protecting elderly people from becoming victims of bogus callers, fitting theft-resistant screws to car number-plates and providing activities for young people to divert them from anti-social behaviour.
- > The Hertsmere Crime & Disorder Reduction Partnership (CDRP) is exceeding a target to reduce crime in the Borough such as burglaries in the home, robbery and theft. This is being achieved through a number of initiatives including 'Operation Street Sweep' – a joint operation involving Hertfordshire Constabulary and Trading Standards protecting victims against bogus callers and traders. The 'Christmas Safety House' was an opportunity for partners to give advice to local residents to stay safe over the Christmas period.
- > Police and partners in Hertsmere will maintain a focus on creating a safe environment, in particular addressing the fear of crime which remains disproportionate to the actual levels of crime in the Borough. During 2010-2011, police will work with Hertsmere Borough Council to introduce 'Pride in Hertsmere' - an initiative to improve the quality of life for local residents in the Borough.

## CONTACTS IN HERTSMERE

### Hertfordshire Constabulary

**Chief Inspector for Hertsmere:** Sue Jameson

**Neighbourhood Inspector:** Neil Morehen

#### Neighbourhood Policing Teams in Hertsmere:

Borehamwood North  
Borehamwood South  
Bushey Heath & Park  
Bushey Village  
Potters Bar  
Radlett & Elstree  
Shenley

**Call 0845 33 00 222** to be directed to your local Neighbourhood Inspector, Constable or Police Community Support Officer (PCSO). To find out the names of the people in your local Neighbourhood Policing Team, visit [www.herts.police.uk](http://www.herts.police.uk) or call the telephone number above.  
**Email:** [contactus@herts.pnn.police.uk](mailto:contactus@herts.pnn.police.uk)

### Hertfordshire Police Authority

Leahoe House, Pegs Lane, Hertford, Hertfordshire, SG13 8DE  
Tel: 01992 556600  
**Email:** [enquiries.hpa@herts.pnn.police.uk](mailto:enquiries.hpa@herts.pnn.police.uk)  
**Website:** [www.hertspa.org](http://www.hertspa.org)

#### Your local Police Authority member for Hertsmere is:

Brenda Griffiths - Tel: 01923 856394  
**Email:** [bl.griffiths@btinternet.com](mailto:bl.griffiths@btinternet.com)

**All enquiries about payments, rebates or benefits should be made to your local district or borough council (the telephone number can be found on your council tax bill). The amount of money you will pay for policing will be shown as the police precept on your council tax bill.**

**For Police Authority budget information call 01707 354252 or write to the address above.**

Per la traduzione, chiamare il numero 01438 737555  
如需要翻译请致电 01438 737555  
Tercüme için telefon numarası 01438 737555  
অনুবাদের জন্য এই নম্বরে ফোন করুন 01438 737555  
ଅନୁବାଦ ଲାପ୍ଟି ଟିଲିଫୋନ ନମ୍ବର ଟି 01438 737555  
01438 737555 ترجمہ کے لئے ٹیلیفون کریں  
Aby uzyskać pomoc w tłumaczeniu zadzwoń pod numer telefonu 01438 737555  
Para tradução, telefone para o 01438 737555

**REMEMBER IN AN EMERGENCY ALWAYS DIAL 999**

DPPJ 12274



The services we provide and the money it costs.

## POLICING IN HERTSMERE

2010 – 2011



HERTFORDSHIRE  
POLICE AUTHORITY

[www.hertspa.org](http://www.hertspa.org)

# THE COST OF POLICING HERTFORDSHIRE

Hertfordshire Constabulary is one of the top performing forces in the country and consistently delivers results - a 20% drop in crime in the last five years and detections at an all-time high.

The Authority gets about 60% of its funding from Government grants but Hertfordshire has missed out in recent years. The formula used to allocate the money shows we should receive more but, this coming year alone, Government is withholding £4.1m of the grants due. This leaves a shortfall against the amount we need to maintain our high standard of policing.

To fill this gap, and to minimise Council Tax increases, we have previously used money from our reserves. However, these are now at a lower level and the amount we can draw from them is limited. We now face unprecedented financial pressures. The public have told us they want us to maintain and improve police services but this could only be achieved by a substantial increase in Council Tax – not something the Authority felt was reasonable, given the wider financial climate.

We have, therefore, increased Council Tax by 3.5% (just under 10p a week), which means someone living in a Band D property will pay £147.82 (£2.84 a week). This is well below the national average for shire forces. Our Net Budget will be £190.8m, a rise of £5.9m, with nationally agreed pay increases accounting for more than two-thirds of that. We will have 3,951 officers and staff - about 100 fewer than currently. The highest ever level of savings will be made to balance the budget and enable £0.9m investment in priority areas such as neighbourhood policing and responding to anti-social behaviour and serious and organised crime.

| WHERE THE MONEY COMES FROM                           | 2009/10 (£m) | 2010/11 (£m) |
|--|--------------|--------------|
| Central Government Funding                           | 121.1        | 124.8        |
| Council Tax  | 63.4         | 65.9         |
| Collection Fund                                      | 0.4          | 0.1          |
| <b>NET BUDGET</b>                                    | <b>184.9</b> | <b>190.8</b> |
| Fees and Charges                                     | 3.1          | 3.5          |
| Other Government Grants                              | 13.2         | 13.3         |
| Partner Funding for PCSOs                            | 1.8          | 1.8          |
| Use of Reserves                                      | 1.9          | 1.3          |
| <b>GROSS BUDGET</b>                                  | <b>204.9</b> | <b>210.7</b> |
| HOW IT IS SPENT                                      | 2009/10 (£m) | 2010/11 (£m) |
| Police Officers and Staff                            | 171.4        | 174.2        |
| Supplies, Contracted Services, Premises and Vehicles | 32.4         | 35.4         |
| Police Authority                                     | 1.1          | 1.1          |
| <b>TOTAL</b>   | <b>204.9</b> | <b>210.7</b> |

## Giving you value for money

We pride ourselves on providing good value for money – something recognised nationally in recent independent inspections.

To do that the Authority sets demanding efficiency targets that either deliver the same or higher levels of service for less money or more or better services for the same cost. Those targets are consistently exceeded, with an estimated £14.5m savings achieved over the two years up to 31 March 2010, including £8.7m in 2008/09. This is the equivalent to £33 per Band D property (national average £54).

We are now well on course to achieving our 2008/11 target of over £20m, which is in line with the same high level of savings achieved in the previous three years.

## You said, we listened, we did...

The largest single concern you have raised with us over the past year has been rowdy and anti-social behaviour – it's what most calls to the police are about and one of the most common concerns brought up at public meetings and in surveys.

In response, the Authority has tasked the Constabulary to place an even greater emphasis on tackling the local concerns that affect your everyday lives, in particular, anti-social behaviour and anti-social, and often dangerous, motoring.

To deliver this, we have pledged our on-going support for more visible and accessible policing and, despite significant funding reductions, have committed substantial resources to ensure our Neighbourhood Policing Teams remain at the heart of policing in the county.

At the same time, we recognise the need to maintain our covert capability to tackle serious and organised crime. These crimes can take extensive resources and time to bring offenders to justice. You may not be aware of them at a local level but crimes such as drug trafficking can impact on burglary, theft and robbery, as criminals try to fund their illegal drug habits.

**You can find details in our Policing Plan 2010/13 about all our priorities and the targets that we will use to measure success on our website, or ring our office for a copy - see back page for details.**

[www.hertspa.org](http://www.hertspa.org)